

GRAND PACIFIC PALISADES RESORT & HOTEL

Palisades Coastal Review

January 2015



Greetings Palisades Owners,

New Resort Manager at Grand Pacific Palisades

Allow me to introduce myself. My name is Jeff Brock and I am the new Resort Manager at the Grand Pacific Palisades Resort. I recently served as the General Manager at our sister property, the Carlsbad Seapointe Resort. Prior to my time at Seapointe, I was the Assistant General Manager at another sister resort, the Carlsbad Inn. I've been



with Grand Pacific Resorts for three years and am so excited to start this next chapter of my professional career here at Palisades.

Exciting changes are just around the corner here at Grand Pacific Palisades!

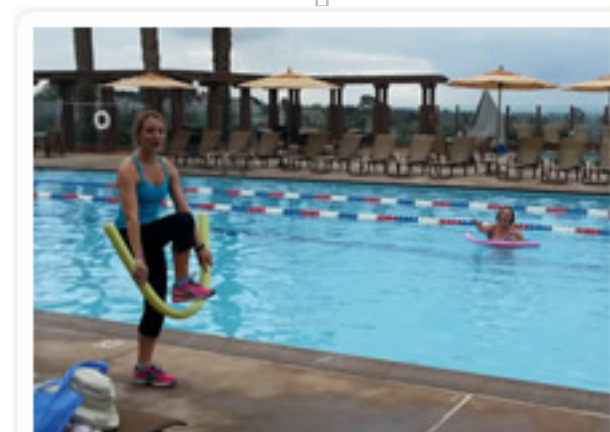
To ensure that Palisades retains its prestigious reputation of being a world-class resort, renovations will continue on our units beginning on April 26, 2015. 55 units were updated in 2013, an additional 44 units were refurbished in 2014 and now the remaining 48 units get their turn. Planned improvements include new bedding, headboards, night stands, TV dressers, dining room tables and chairs, coffee and side tables, and updated patio furniture. Paint and new carpeting will add a fresh new look to the units as well. The remaining 48 units are slated for completion by the end of May.

New Room Thermostats

In an effort to reduce our utility costs, we recently installed new thermostats in all HOA units. The best part about these thermostats is that they are user friendly. Also, management can monitor and control them through our computers and smart phones. For example, if we see a room is not heating correctly, we receive an alarm to check on the unit. After analyzing the alert, we are able to fix the problem immediately. This system also allows us to turn off active heating, ventilating and air conditioning in any vacant room by the push of one button. These thermostats have been in use for two months with very positive results.

Fun Activities

The Activities Team is offering our guests another exciting activities schedule this winter. You can enjoy a handful of fun new activities along with some of the old classics. Water Aerobics has been a big hit and is now offered twice a week. Some of our other fun winter activities include Yoga, the Monday Minute Massage and Ladies Fashion Fitting.



I look forward to meeting each of you on your next visit to the resort.

Best,



□ **Jeff Brock**
Resort Manager
Grand Pacific Palisades Resort & Hotel



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