

Manager's Message - April 2015

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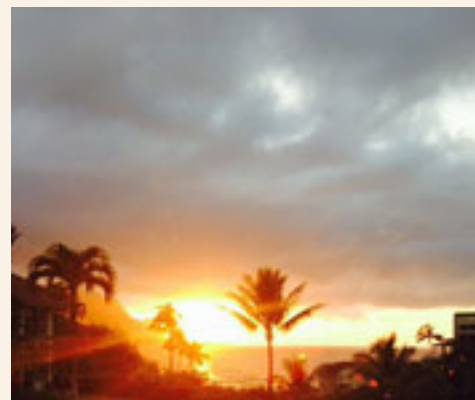


Aloha From Kauai



Aloha!

Spring has arrived at the resort and the plumerias along the property are sprouting little green buds. The resort landscaping is looking lush now that the flowering plants that were planted over the past two years are starting to mature. Our staff is continuing to work on even more landscape improvements around the resort.



We are gearing up for the Annual Meetings and, as always, there has been plenty of activity around the resort to welcome the spring season. The roofing project is complete and includes Solaris shingles to help to reduce our energy costs. The spalling repairs have wrapped up for the year, with the completion of the 4121 building ahead of schedule thanks to the help of our maintenance staff who did the painting and railings. The staff continues to move through the resort fixing and installing new ventilation fans in both the one and two bedroom units. Once we receive additional fans on island, we plan to complete the one bedroom units by the end of the summer.

The grounds and maintenance staff have cleaned up the nursery area by the 7000 building which provides a new nursery area with plenty of space for projects. The electronic keycard system will be installed in Mid-April, giving our doors a much needed upgrade. AOA owners who did not opt into the keycard system will have their doors rekeyed to a master key system for emergency purposes. The solar panels are now operational, and are being tweaked for optimum output. The new tennis courts are complete, and we will be hosting a charity tennis tournament here at HBR on May 9th. This will be a great opportunity to showcase our new tennis courts as well as give a helping hand to so many in the area. Another important charity event our team is involved with is the annual charity walk in mid-May. A year ago

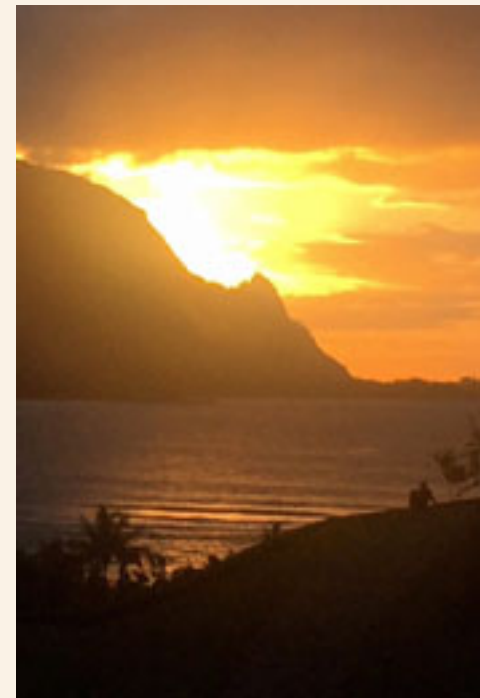


with is the annual charity walk in mid-May. Anyone interested in walking or pledging for the walk, please fill out the [Charity Walk Form](#) here and send to Lillian.

There is a lot of great news here at your home away from home. I am very pleased to announce that Ofa Gilleland was our winner of the 2014 Associate of the Year!! Ofa went to Carlsbad CA for the Grand Pacific “Best of the Best” awards dinner and celebration. She brought her son as her guest and had the opportunity to take him to SeaWorld, the San Diego Zoo and Legoland. Ofa does so much for everyone here at the resort, and does it all very well. We are all very proud of her.

I am also proud to announce that our Lobby Renovation Project was nominated for an ARDA award from the American Resort Development Association. We are also one of the top 5 finalists for the RCI Green award. We are looking forward to the announcement of the winners soon! It certainly is nice to see us being recognized since Grand Pacific became part of our Ohana; it is something I hope will continue for years to come.

The VOA has also been busy creating a wish list of items to enhance the units and create a little more pizzazz. These items are based on feedback from our owners and include some items that were originally cut from the budget such as installation of grab bars in the tubs and showers, mirrors



for the two-bedroom unit kitchens, new sofa sleeper mattresses, and additional artwork to provide a splash of color. There will be more; we will keep you posted.

Once again, we would like to say Mahalo to all our Owners and Staff for their continued support throughout the past few years. It really is so exciting to see it all coming together. We look forward to moving out of the construction mode and focusing all our attention on you, our Ohana.

Mahalo,

Scott and Jim

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