



Hello Carlsbad Inn Beach Owners,

Claudia Anguiano, in our Activities Department, is our 2015 BE EPIC Champion of the Year! She has been at Carlsbad Inn for 9 years, working her way up to Activities Supervisor. She was named associate of the month last January, even way back then the management team pinned her as Associate of the Year. Claudia is consistent in her interaction with Owners and Guests, she has a caring heart and thinks beyond her position to try to make the most of the guest experience... many guests have received the unexpected balloon bouquet when she finds out it's their birthday!



Another associate we had the honor of celebrating was Teresa Leduc for her 25 years of service at Grand Pacific Resorts! Teresa, the Assistant Executive Housekeeper, is such an important person to our Housekeeping Team; she works very closely with the Executive Housekeeper in overseeing the department and assisting in its smooth operations. I have enjoyed watching Teresa grow through the years into the leader she is today.



Around the Resort

We have kept our Maintenance Team and Grand Pacific Resorts' construction team busy! We are in the final stages of converting our cable system from analog to a fully digital capable system.

For many years, our cable provider has produced both analog and digital versions of their channel line-up; however, over the last couple of years they have been eliminating the analog signals, causing those of us with old systems to lose some important channels. Grand Pacific Resorts has negotiated a new contract for Carlsbad Inn, along with several of our other San Diego area properties, to take advantage of newer technologies and the recent fiber optic upgrades in our area. The new system will allow us to upgrade our cabling, receive all HD digital programming, and add an informational channel and a new channel guide. We look forward to being able to provide our owners and guests with a full channel line-up, clearer pictures, and the added conveniences that they have been asking for. Once the project is complete, we aim to work through some options that could utilize the fiber optic cabling to provide higher speed and more consistent Wi-Fi service throughout the property as well.



Maintenance Weeks are complete in both Elm Building and Oak Building. Each floor is blocked off for a full week which allows the Maintenance and Housekeeping staff to detail each condo and complete special projects. This year carpet was replaced in the Oak Building condos while the units were down.

Construction in the Fitness Center is moving along, projected completion is mid-March. I am looking forward to reveal the long anticipated new look of the Activities & Fitness Center along with the new massage room. Yes, you will be able to enjoy a relaxing massage and not have to leave the resort! Details and pricing will be available soon.

Save the Date

It is almost that time of year again and I would love to see you at the Annual Meeting on Saturday, June 4, 2016. We will start with a year-in-review presentation at the Grand Pacific Palisades Ballroom at 10:00 am and then move to Carlsbad Inn for a lunch barbecue and Owner Expo. It is a great opportunity to meet the staff, get to know other Owners and also meet with GPX, Grand Pacific Vacation Services and RCI representatives to learn more about all the wonderful Owner benefits available to you. Watch for details and RSVP information with the next newsletter.

Hope to see you at the resort soon!



Warmly,
Randy Chapin
Resort Manager