



E Komo Mai



Learn More About... Exchange Benefits Nightly Rental Benefits *...and More!*

A New Partnership

On behalf of Grand Pacific Resorts, we wish you a warm welcome to our family of managed resorts and community of over 70,000 owners. Grand Pacific Resorts is a full service timeshare management company with over 30 years of experience developing and managing resorts in California and Hawaii.

We look forward to working with the team onsite at Kauai Beach Villas to enhance performance standards as well as your overall ownership experience at Kauai Beach Villas. We are especially excited to introduce our signature Owner Engagement strategies which include enhanced owner communications, a heartfelt service culture by empowered associates, exciting onsite activities, and financial excellence and upgrades that will continue to enhance Kauai Beach Villas in the years to come.

For Wyndham Points Owners, rest assured the transition in management will in no way change your current affiliation with Wyndham or the way you coordinate vacation travel. Answers to frequently asked questions are available at **KauaiBeachVillasResort.com/MGMT-FAQ**. For all Owners, including Wyndham Points Owners, Grand Pacific's goal is to constantly improve your overall vacation experience at Kauai Beach Villas. Grand Pacific Resorts offers an array of owner benefits and resources, which we are confident will enhance your ownership here at Kauai Beach Villas. Included is an overview of these new owner benefits along with the appropriate contact information. You will also have full access to Grand Pacific Vacation Services (GPVS), your owner support resource to answer any questions you might have.

You will soon receive a welcome aboard call from a Grand Pacific Vacation Specialist to answer any questions you may have during this transition. Whether you want to book your use-week reservation or vacation somewhere new through ResorTime® or Grand Pacific Exchange®, we are here to maximize your vacation ownership experience.

On behalf of Grand Pacific Resorts, a warm Aloha and our heartfelt thanks for welcoming us to your Ohana. We look forward to providing you with an exceptional vacation experience at your Kauai home away from home.

Sincerely,

Nigel Lobo Chief Operating Officer *Grand Pacific Resorts*



Meet Your New General Manager *Clinton Owen*

A loha! As the new General Manager at Kauai Beach Villas, I look forward to being part of your wonderful ohana. Having previously held positions as General Manager at several esteemed resorts throughout Kauai, I bring 16 years of hospitality industry experience. As a 30 year resident of Kauai I consider myself fortunate to live and work in paradise with my wife and four children. We enjoy calling the "Biggest Little Town" of Hanapepe home. This is an exciting opportunity to work with Grand Pacific Resorts at the beautiful Kauai Beach Villas. I look forward to working with the Board, our owners, and the team of associates to make Kauai Beach Villas even better in the years to come!

Your Quick Start Guide

Your ownership at Kauai Beach Villas provides you with endless opportunities for creating wonderful vacation memories with family and friends.

Whether Kauai Beach Villas is your home away from home that you visit every year or you prefer to explore exchange destinations, this guide will help you through the reservation process.

Owner Reservations

- To reserve your home week, contact Grand Pacific Vacation Services at (888) 477-6967, or visit GrandPacificResorts.com/Reserve
- To deposit your week for exchange, contact Grand Pacific Vacation Services at (888) 477-6967
- For Wyndham Points Owners, continue to coordinate through Wyndham at (866) 523-8477
- For RCI Points Owners, continue to coordinate through RCI at (877) 968-7476

Interested in learning more? Visit our Vacation Owner Community **GrandPacificResorts.com/Owners-Community**, your online resource for vacation ownership with Grand Pacific Resorts.





Assessment Billing & Payment Processing

Beginning in 2017, Advanced Financial Company (AFC) will be providing all your owner assessment billing, payment processing, and servicing.

Enjoy quick and EZ Access to your personal HOA account information online at **AdvancedFinCo.com**. In addition, you'll be able to schedule a payment free of any convenience fees with a few simple clicks.

For professional payment assistance by phone please call (800) 234-6222.

Your Exchange Benefits



Grand Pacific Exchange[®] (GPX) is the internal exchange program exclusively for owners of Grand Pacific Resorts. As an owner at Kauai Beach Villas, you have the exclusive advantage of GPX. We've made it easy for you to access the family of resorts under the Grand Pacific Resorts umbrella, plus hundreds of resorts worldwide.

GPX BENEFITS

- · Look before you book. No deposit required
- No membership fees
- No trade power obstacles
- Cancellation Protection
- Bonus Weeks! No deposit required

3 Easy STEPS

- 1 Visit GPXVacations.com/Login
 - 2 Enter your email address at the bottom
- 3 Receive an email with your GPX username and temporary password

Start exchanging and call (866) 325-6295

Special Welcome Offer

\$99 Exchange + 1/2 off upgrade

Your first exchange with GPX is only $99 + \frac{1}{2}$ off upgrade *(Call in offer only)*

Start searching for your next dream vacation today!

Your Nightly Rental Benefits



ResorTime[®] is your source for nightly rentals for the entire family...anytime, anywhere! Your complimentary ResorTime membership benefit gives you nightly access to exclusive owner-only reduced rates and inventory at hundreds of resorts in the most popular destinations. Best of all, this exclusive benefit requires no tours and does not cost you points or weeks!

RESORTIME Benefits

- Knowledgeable Vacation Specialists
- Owners log in for up to 20% savings everyday
- 110% Best Rate Guarantee
- Over 1,000 resorts worldwide
- · More nights. More rooms. More vacations.

3 EASY Steps 7 Visit ResorTime.com 2 Sign in with your email

3 Learn about your benefits

Book your vacation by calling (877) 477-7368

Special Welcome Offer!

25% Off First Reservation

Enter promo code: XHC82 to save an additional 25% off your first reservation

Get started today!



Grand Pacific Vacation Services *Ownership Information & Assistance* (888) 477-6967 GrandPacificResorts.com/Owners Advanced Financial Company (AFC) Annual Maintenance Fee and Information (800) 234-6222 AdvancedFinCo.com

Grand Pacific Exchange (GPX) Internal Exchange (866) 325-6295 GPXVacations.com

ResorTime Nightly Condo Rentals (877) 477-7368 ResorTime.com Grand Pacific Resorts (760) 431-8500 GrandPacificResorts.com Kauai Beach Villas (808) 241-1000 KauaiBeachVillasResort.com